

	Bayfront A*	Bayfront B*	Sevilla	Theater	Junior Ballroom	Concourse I	Concourse II	Trade Room	
Tuesday April 13	9:00am - 12:15pm	Scoring Today Workshop							
	12:15 - 1:00 pm	LUNCH (45mins)							
	1:00 - 2:30pm	Risk Mgmt Fundamentals: Originations					Analytic Workshop: Managing Regulations		
	BREAK (15mins)								
	2:45 - 4:15pm	Risk Mgmt Fundamentals: Customer Management					Analytic Workshop: Improving Risk Forecasts		Credit-Based Insurance Scores - Regulatory Update
	BREAK (15mins)								
	4:30 - 6:00pm	Workshop: Deposit Customer Management	Workshop: 11 Secrets of Business Rules			Emerging Criminal Attacks	Analytic Workshop: Decision Modeling		Achieving Analytic Advantage
7:00 - 9:00pm	Welcome Event in Solutions Center (Mezzanine East)								

Wednesday April 14	8:00 - 9:00am	Breakfast							
	9:00 - 11:00am	Opening General Session*: Dr. Mark Greene, FICO CEO; Panel Discussion on Banking in the Reset Economy, Moderated by Michael Lafferty							
	BREAK (15mins)								
	11:15am - 12:15pm	Debit is the New Credit	Global View of Best Practices in Collections	360 Degree View of Credit Risk	Attracting Tomorrow's Banking Customers	Fraud Detection vs. Investigation	Managing Risk and Profit: Strategy Development	The Global Mortgage Market: What's Next?	Top 10 Insurance Issues for 2010
	12:15 - 1:30pm	Lunch and Solutions Center Open							
	1:30 - 2:30pm	Connecting Customer Mgmt and Collections	Decision Management Architecture	The Collections Challenge Today - Panel	Causal Modeling	Automating Resolution Using Integrated Channels	Enterprise Risk Management	Survival in the Trenches	Risk Assessment in Workers' Comp
	BREAK (30mins)								
	3:00 - 4:30pm Extended Sessions	Making Sound Decisions in Uncertain Times	5 Ways to Leverage the Deposit Relationship	Optimizing Credit Lines Under New Regulations	New U.S. Banking Laws	Improve Your Customers' Experience	Post-Crisis Analytics —Panel	Creating an Analytic Advantage in Collections	Translating Goals to Decisions: Optimization
	BREAK (30mins)								
	5:00 - 5:45pm Product Showcases	FICO Transaction Scores	FICO™ Debt Manager 8	FICO® 8 score	Optimization for Credit Line Management	FICO™ Falcon® Fraud Manager 6	FICO® Model Builder	FICO™ Blaze Advisor®	FICO™ Insurance Fraud Manager 3
6:00 - 7:00pm	Solutions Center Open (1 hr)								
7:00 - 11:00pm	Party (Dupont Building) - departures from 6:45pm								

Thursday April 15	7:30 - 8:30am	Birds of a Feather Breakfast							
	8:30 - 10:00am	Keynote Session*: Michael Porter, Professor and Author, <i>On Competition</i>							
	BREAK (15mins)								
	10:15 - 11:15am	Competing through Analytics: Latin America	Real-Time Decisions with Transaction Analytics	Rebuilding the Mortgage Secondary Market	Originations Under New Card Regulations	State of Banking Information Security Today	Modeling the Drivers of Behavior	Finding Fraud Before Claim Payment	Transforming Your Business with Rules
	BREAK (30mins)								
	11:45am - 12:45pm	Building a Relationship Banking Model	Integrated Fraud Solution for Acquirers	Transforming the Collections Operation	Basel II - Retail Bank Supervision	Increasing Personal Loan Profitability	It's On Us to Stop Check Fraud	Fighting Fraud in Medical Insurance	Get More Value from Insurance Scores
	12:45 - 2:00 pm	Lunch and Solution Center Open							
	2:00 - 3:00pm	2010 Mortgage Fraud Trends, Impacts	Solving the Top Issues in Collections & Recovery	Benchmarking Credit Risk Directions	European Legislative and Regulatory Update	Using Customer Profiling to Reduce Deposit Fraud	Creating Optimized Strategies under	Credit Scoring in Reserve Allocation	Claims Reserving for Gains
	BREAK (30mins)								
	3:30 - 5:00pm Extended Sessions	Can Credit Cards Still Be Profitable? — Panel	Hot Spots of Payment Card Fraud	Assessing Credit Capacity to Improve Credit Lifecycle	Deploying Decision Management - Enterprise	Developing a Recovery Scorecard + Strategies	Preparing for an Uncertain Future: Economic Impact	Harnessing New Data Sources to Identify Risk	Advance Your Claims Fraud Detection
BREAK (15mins)									
5:15 - 6:00pm Product Showcases	FICO™ TRIAD® 8.5	Integrated Fraud and Event Management	FICO® Credit Capacity Index	Mortgage Loan Mod Optimization	FICO Falcon Fraud Manager for Retail Banking	FICO™ Xpress Optimization Suite 7	FICO™ PlacementsPlus	FICO™ Blaze Advisor® and Microsoft	
6:00 - 7:00pm	Solution Center Open (1hr)								
7:00 - 11:00pm	Offsite Group Dinners								

Friday April 16	7:30 - 8:30am	Birds of a Feather Breakfast							
	8:30 - 9:30am	Adapting Credit Strategies to New Regulations	Understanding Impacts of Economic Changes	Leading-Edge Placement Management	Forecasting Auto Finance Risk in Today's Economy	Implementing Fraud Analytics Across	Increasing Prediction with a Two-Tiered LGD Model	Mortgage Underwriting in the Reset Economy	Improved Commercial Insurance Underwriting
	BREAK (30mins)								
	10:00 - 11:00am	Achieving Superior Results in Card Account Origination	Connect First-Party Fraud to Lifecycle Decisions	FICO® Economic Impact Index	Managing Credit Risk Across the Lifecycle	Moving to a Fully Automated Collections	Tree Ensemble Models	Restructuring Debt to Improve Portfolio Quality	Next-Generation Decisions: Optimization
	BREAK (30mins)								
11:30am - 1:00pm	General Session*: Panel Discussion on Regulation Revolution								
1:00 - 3:00pm	Lunch and Solution Center Open								

\*Interpretation into Spanish

Track Legend	Banking and Credit Risk	Collections & Recovery	Mortgage Lending	Governance and Compliance	Fraud	Analytic Innovation	Decision Management Technology	Insurance
--------------	-------------------------	------------------------	------------------	---------------------------	-------	---------------------	--------------------------------	-----------