

	Room Location:	Nassau	Gramercy	Sutton North	Sutton Center	Sutton South	Sutton Regent	Sutton Beekman	Murray Hill	Rhinelander South	Rendezvous Trianon
MON NOV 4											
	6:00 pm – 8:30 pm	Solution Center Open									
	6:00 pm – 8:30 pm	Welcome Reception									
TUES NOV 5	8:00 am – 9:00 am	Breakfast									
	9:00 am – 11:00 am	General Session									
	11:00 am – 5:30 pm	Solution Center Open									
	11:00 am – 11:30 am	Break									
	11:30 am – 12:30 pm	General Session - Product Showcase									
	12:30 pm – 1:30 pm	Lunch									
	1:30 pm – 2:30 pm	#91 - Equifax and FICO: The Data Decisions Cloud Platform and Solutions	#20 - Insurtech: Stories from the Frontline of Analytic Innovation	# 64 - Authentication Across the Customer Lifecycle	#40 - Defining the New Possible: Decision Management Platforms in a Disrupted World	#28 - Fighting Synthetic Identify Fraud in Auto Finance - Are You Chasing Invisible Footprints?	#73 - Subjective to Objective: Quantitative Approaches for Cyber Risk Assessment (Cyber Risk Session)	#77 - UltraFICO™ Score and Consumer Contributed Data	# 59 - 1 + 1 = 3 – Combining Falcon Models and In-house Data Science Expertise to Increase the Sum of the Parts	#1 - Analyst All-Star Panel: Key Opportunities in Financial Services	#21 - FICO Research: XNN – Explainable Latent Feature NNETs
	2:30 pm – 3:00 pm	Break									
	3:00 pm – 4:00 pm	#80 - FICO® Scores Through the Cycle: Learnings/Observations from Historical Trends, and What It Tells Us About the Road Ahead	#13 - Building a World-Class Analytics Team	#54 - Transforming Fraud Strategy	#46 - Advancing the Growth and Influence of Optimization in Day-to-Day Business Operations at Bank of America	#90 - Five "Future" Innovations You Could Be Using Now	#87 - Research on Consumer Preferences in Telecom	#29 - 5 Things You Need to Know about Alternative Data	#63 - Real-Time Payments Means Real-Time Fraud - How Can the Industry Tackle It?	#10 - Winning the Deposits War	#22 - FICO Research: Advances in Unsupervised Machine Learning
	4:00 pm – 4:30 pm	Break									
	4:30 pm – 5:30 pm	#14 - The Current and Future State of Model Explainability	#35 - Changing the Debt Collection Perception, One Success Story at a Time	#60 - Making the Most of FICO's Fraud Solutions	#42 - Transforming Data into Business Value	#38 - The Move to True Data-Driven Collection Strategies	#6 - Fraud is a Credit Risk Problem. Here's Why.	#83 - Next Recession Prepping: Adjusting US FICO® Scores for Consumer Economic Sensitivity	#61 - 2021: A Peek at the Near Future of Financial Crime Prevention	#8 - Retaining and Growing Customer Relationships in the Era of Open Banking	#23 - FICO Research: Innovations in Ethical AI
	5:30 pm – 6:30 pm	Peer-2-Peer Roundtables and Happy Hour									
	7:00 pm – 11:00 pm	Dinearounds									
	WED NOV 6	8:00 am – 9:00 am	Breakfast								
9:00 am – 10:00 am		General Session									
10:00 am – 5:30 pm		Solution Center Open									
10:00 am – 10:15 am		Break									
10:15 am – 11:15 am		Product Showcase									
10:15 am – 11:15 am		#24 - FICO Research: No-code Real-Time Analytics with the Financial Crime Studio	# 74 - From Risky Business to Risk-Based Business Decisions: Best Practices in Managing Third-Party Cyber Risk (Cyber Risk Session)	#56 - Adapting as the Threat Adapts: Perspectives from Law Enforcement on Fighting Fraud	#43 - Medscheme Takes a Future-Forward Approach to Sustainable Healthcare	#33 - The Road to Competitive Compliance and the After-Effects of IFRS 9 and CECL	#11 - Transforming the End-to-End Merchant Acquiring Experience	#78 - Ferreting Out First Party Fraud on Your Portfolio: Introducing a new kind of FICO® Score	#67 - UltraFICO™ Score and Consumer Permissioned Data	#25 - CEO Panel: The View from the Top – Pain Points, Changes and Opportunities in Vehicle Finance	
11:15 am – 11:45 am		Break									
11:45 am – 12:45 pm		#15 - Conquering the "Last Mile" and "Extra Mile" of Advanced Analytics	#76 - Customer Communications: Meeting Customer Expectations Amidst an Evolving Regulatory Landscape	#65 - Innovations in Machine Learning Analytics to Fight New Account Fraud	#44 - Munich RE Transforms Reinsurance with a Decisioning Platform	#37 - Practical Application of AI in C&R in 2020	#12 - Don't Wait for Disruption: Inside One Bank's Unique Approach to Innovation	#82 - Biased AI? Assessing and Addressing 'Fairness' in Data Science	#53 - Fraud and Financial Crimes Detection with AWS	#4 - Why Small Business Lending is Terrible (and what's being done to fix it)	
12:45 pm – 1:45 pm		Lunch									
1:45 pm – 2:45 pm		#16 - Credit Risk Modeling in the Age of Machine Learning	#81 - Financial Inclusion – Global Case Study Fire Side Chat	#66 - Big Data Compromise – Uncovering the Sources of Fraud	Session #45 - Marrying Mystery to Mainstream with Explainable AI	#31 - Leveraging Data for Insight-Driven Collection Strategies	#89 - Best Practices for Emerging Threats in Telecom Fraud	#84 - Affordability Assessment Requirements are on the Rise: New Method and Case Study to Understand Consumers' Sensitivity to Increasing Debt	#68 - Modular Credit Decision Engine	#5 - Getting More Out of Your Marketing Budget	
2:45 pm – 3:15 pm		Break									
3:15 pm – 4:15 pm		#19 - Resilient and Secure AI for Financial Services	#75 - How to Navigate Successfully New Debt Collection Rules	#58 - Fighting Fraud in the Era of the Smartphone	#41 - Build a Decision Management App in Just Weeks	#39 - Moving Beyond Operational Excellence to Today's New Obsession, the Pursuit of Optimal	#86 - Disrupting the Status Quo in Telecom: Stories from the Frontline	#51 - Decisioning Showcase	#79 - FICO® Score Mobile Money: Powering Digital Lending and Financial Inclusion	#26 - CRO Panel: Effectively Managing Risky (Auto) Business	
4:15 pm – 4:30 pm		Break									
4:30 pm – 5:30 pm		#18 - Cognitive Analytics: Enabling Computers to Make More Human Decisions	#88 - Improving Telecom Collection Results with Data Science	#52 - Introduction and Tour of FICO Falcon X	#47 - Decision Insight 2020	#34 - Key Business Challenges Across The Credit Lifecycle from Leaders Around the Globe	#72 - Data Privacy Developments: How to Gain a Competitive Advantage	#30 - Removing the Friction in Retailing	#57 - Convergence of Fraud and Compliance	#7 - The Evolution of Customer Management	
7:00 pm – 11:00 pm	FICO World Party										
THUR NOV 7	8:00 am – 9:00 am	Breakfast									
	8:30 am – 12:00 pm	Solution Center Open									
	9:30 am – 10:30 am	#17 - Digital Transformation in Energy with Data and Advanced Analytics: Customer Success Stories	#32 - Collecting from the Vulnerable Consumer: New Insights and Practical Guidance	# 62 - Off to New Worlds – Business Process Outsourcing for Compliance	#48 - FICO Xpress Optimization – Faster, Easier and Hotter Than Ever	#36 - No Agents, No Dialers. Welcome to the New Business Model for C&R in the Cloud	#2 - Transformation 201: Radical Ideas for Improving the Origination Process	#55 - Digital Identities: The Proof is in the Selfie	#69 - Key Learnings on Deploying a Mortgage Price Optimization Solution	#9 - The Case for Customer-Level Pricing: The Challenges Are Plentiful – Is It Worth It?	
	10:30 am – 10:45 am	Break									
	10:45 am – 11:45 am		#71 - Overcoming IFRS 9/CECL Challenges		#49 - The Life of Data in a Platform Environment		#85 - Digital Transformation Trends in Telecom	#27 - We Won't Get Fooled Again – The Digital Transformation of the Wholesale Used Car Space	#70 - Agile Mortgage Product and Pricing Implementation	#3 - Digital Communication Across the Customer Lifecycle	
	12:00 pm – 2:00 pm	General Session and Lunch									
	2:00 pm	Conference Closes									

- AI, Machine Learning & Analytic Innovation
- Automotive Finance
- Decision Management Innovations
- Scoring Strategies
- Collections & Recovery
- Financial Crime – Fraud and Compliance
- Mortgage Lending
- Regulatory Compliance
- Acquisition, Origination & Growth
- Telecommunications